

1. Refer-a-Friend Promotion Terms and Conditions

Effective from June 2019

These terms apply to our customers who complete a Refer-a-friend join application or send a Refer-a-friend referral link.

1.1

Completing the Refer-a-friend join application or sending a Refer-a-friend referral link is deemed acceptance of these terms.

1.2

The Refer-a-friend account credit is available to all ReAmped Energy Customers (Referring Customer) with an active account and no outstanding debt owing to ReAmped Energy at the time the referral is sent. Refer-a-friend credits are available to ReAmped Energy Customers with a pending account, however the credit will not be applied until the customer's account becomes active. In the case of outstanding debts, ReAmped Energy may apply account credits at our discretion.

1.3

In order to receive the Refer-a-friend credit, the Referred ReAmped Energy Customer (Referred Customer) must join ReAmped Energy using the sign up process sent via a unique website link made available to each Referring Customer within their ReAmped Energy online account.

1.4

The Refer-a-friend account credit will be applied as a single credit 30 days after the Referred Customer's switch to ReAmped Energy is complete. Both the Referring Customer and the Referred Customer must be an active ReAmped Energy Customer 30 days after the Referred Customer's switch to ReAmped Energy is complete for the account credits to be applied.

1.5

A ReAmped Energy Customer can only be referred once. From time to time, ReAmped Energy may place limits on the number of customers a Referring Customer may refer in a particular period.

1.6

ReAmped Energy account credits can only be used to offset invoiced charges and are not transferable or redeemable for cash.

1.7

Any remaining account credit available at account closure will be forfeit.

1.8

If a Customer closes their ReAmped Energy account and re-joins within 12 months, any previously held Refer-a-friend account credits will not be available. If the Customer is deemed to have an appropriate reason for the account closure and opening of a new Customer account within this time period then an exception may be made at ReAmped Energy's discretion.

1.9

If a Referred Customer closes their ReAmped Energy account within 3 months of joining, the Referred Customer will have their Refer-a-Friend account credit reclaimed by ReAmped Energy and we reserve the right to reclaim the Referring Customer's account credit. If the Referred Customer is deemed to have an appropriate reason for the closure of the account within this time period then an exception may be made at ReAmped Energy's discretion.

1.10

ReAmped Energy retain the right to determine whether a Refer-a-friend is genuine and valid at their sole discretion. Any Refer-a-friend links that have been published on a public forum will be deemed invalid. If a Refer-a-friend is deemed to be invalid then the ReAmped Energy account credit can be rescinded at any time.

1.11

Any Customer who uses Refer-a-friend to engage in unlawful spamming activities will be reported immediately to the police.

1.12

The ReAmped Energy Refer-a-friend unique website link may be distributed by the Referring Customer to their friends. However, the ReAmped Energy Refer-a-friend unique website link shall not be used in paid advertising, in any form, by the Referring Customer.

1.13 ReAmped Energy reserves the right to change the Refer-a-friend credit at any time.

1.14 ReAmped Energy reserves the right to change the Refer-a-friend terms and conditions at any time.